





This report should be used in conjunction with the performance portal where trend information and additional commentary can be found

https://shropshireperformance.inphase.com/

21 measures and 5 deliverables have been updated this quarter.

5 measures show an improvement in performance

7 measures remain at the same level

2 measure show a decline

7 measures are not appropriate to report direction of travel – e.g. seasonal variance or cumulative

5 deliverables remain on course for delivery





Tackle inequalities	Early intervention
Partnerships	 Self responsibility

Key Deliverables	Service Area
Opening of the Chelmaren residential hub - Stepping Stones	Children's Social
Programme	Care
Develop Carers Strategy	Adult Social Care

Opening of the Chelmaren residential hub

The Stepping Stones programme aims to reduce the number of children requiring high-cost residential placements. It provides early interventions to prevent children becoming looked after and supports children to be able to safely return to live with their family or a foster family.

Due: Q1 (Apr – Jun 2023) Current Status:

Q3 – Works identified for building conversions to meet the needs of Stepping Stones. The Chelmaren subgroup have begun to develop pathways and processes for the home – fortnightly meetings ongoing. Tender and specification for building works drawn up, out to tender for 4 weeks

Next Milestone - Works due to start April and run to Jun 2023

Develop All Age Carers Strategy

The strategy will recognise the diverse needs of carers of all ages and will provide a framework for support to enable a balance between carers own needs and of their caring responsibilities

Due: April 2023 Current Status:

Q3 -

Draft strategy presented to Health and Adult Social Care overview and scrutiny committee on 30th January 2023, and going to cabinet on 22nd March 2023

Measure	Previous Performance		Direction of Travel	Target
A1 1 6 1711	Periormance			_
Number of children	11	26	cumulative	5
Stepping Stones	(Sept 22)	(Dec 22)		(Mar 23)
Project prevented				

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becoming Looked After				Achieved
Number of children	4	12	cumulative	5
Stepping Stones	(Sep 22)	(Dec 22)		(Mar 23)
Project have	, , ,	(/		(**************************************
helped step down				Achieved
in their care need				7101110100
Savings achieved	£1,659,000	£4,247,000	cumulative	£2,328,000
by Stepping	(Sep 22)	(Dec 22)		(Mar 23)
Stones Project		, ,		, , ,
				Achieved
Number of looked	647	669	A	n/a
After Children	(Sep 22)	(Dec 22)		
% of people in	66.8%	65.9%		68%
receipt of long	(Sep 22)	(Dec 22)		(Mar 23)
term services living		,		
independently at				Requires
home				improvement
				•
Rate of admissions	300.5	400	cumulative	500 (Mar 23)
(aged 65+) to	(Sept 22)	(Dec 22)		
nursing/residential		,		On track
care per 100,000				
people				
% of inspections	99	98.7		
rated at 3, 4 or 5	(Sept 22)	Dec 22		
stars in the food				
hygiene rating				
scheme	100 =	477	_	
Rolling 3 year	128.7	122		
average for the	(Sept 22)	Dec 22	-	
number of people				
killed or seriously				
injured (KSI) on				
Shropshire roads.				



Natural environment

Key Deliverables	Service Area
Delivery of new crematorium for Shrewsbury	Bereavement
Roll out of new recycling bins	Waste Management

New Cemetery Site for Shrewsbury

Additional crematorium capacity is required to meet future needs for the people of Shrewsbury and the surrounds. The initial phase of the deliverable is to identify a suitable site and obtain the necessary planning permissions.

Due: December 2025 Current Status:

Q3 – Meetings held with Estates Team to identify suitable borehole monitoring locations in the vicinity of considered sites

Roll Out of Recycling Bins

As part of the plans to improve and simplify household recycling services the new recycling bin scheme is being implemented. This should also reduce accidental littering from the existing boxes during windy weather.

Due: Dec 2022 Current Status:

Q3 – All bins requested in Phase 1 and Phase 2 of the recycling bin rollout have now been delivered.

Measure	Previous	Latest	Direction	Target
	Performance	Performance	of Travel	
% of household waste collections recycle, reused,	52% (Sept 22)	52.5% (Dec 22)	→	52.6% (Mar 23)
composted				On track

The estimated annual recycling rate based on Q3 data is 52.5%. This is below the 52.6% target due to a significant reduction in composting tonnages compared to previous years. That is a result of the high temperature and low rainfall for large parts of the summer growing season leading to a reduction in garden waste.

Kwh of Solar	277,473 Kwh	89,568 kwh	N/A due to	
Energy generated		-	seasonal	
0, 0			variance	



Skills and employment	 Safe, strong, and vibrant destination
Connectivity and infrastructure	Housing

Key Deliverables	Service Area
Economic Growth deliverable	Economic Growth

Publish the Economic Growth Strategy

The new economic growth strategy for Shropshire will set out the vision to support businesses within Shropshire, provide infrastructure to encourage business investment and encourage the connectivity, housing and employment opportunities for our communities.

Due: Dec 2022 Current Status:

Q3 – Economic Growth Strategy is now complete. Team are developing a communication and publication to the website (SC and Invest in Shropshire). Focus is now on the action plan to deliver the strategy.

Measure	Previous	Latest	Direction	Target
	Performance	Performance	of Travel	
Number of	148,938	149,509		
premises on	(Sept 22)	Dec 22		
Council Tax				
Register				
Claimant count	4,565	4,520		
16+	(Sept 22)	(Dec 22)		
		, ,		
Claimant count –	725	750		
aged 18 - 24	(Sept 22)	(Dec 22)		

Workplace Pay – Gross Weekly	£555.20 (2021)	£598.10 (2022)	1	
Residents Pay – Gross weekly	£575.40 (2021)	£637.40 (2022)	1	
% of superfast and fibre coverage	98.6% (Sept 22)	98.6% (Dec 22)		98.8 Mar 23 99.4 Mar 24 100 Mar 25
		Broadband Coverage and Speed Test Statistics for Shropshire		On track
		(thinkbroadband.com)		

Annual pay rates for 2022 have been published. Resident gross weekly pay increased by 10.8% whilst Workplace pay by 7.8%. Both rates of increase are higher than those for Great Britain and the West Midlands. Some degree of caution should be used as smaller local sample sizes can cause a greater variance. Resident pay remains higher than workplace pay.



Best workforce	 Absorb, Adapt, Anticipate 	
Communicate well	Align our resources	
Strong councillors		

Measure	Previous	Latest	Direction	Target
	Performance	Performance	of Travel	

Number of complaints	283 (Sept 22)	268 Dec 22	1	
Number of compliments	86 (Sept 22	106 Dec 22	1	
% of Council tax collected	57.09% (Sept 22)	89.3% Dec 22	cumulative	March 23 97%
% of Business rates collected	57.9% (Sept 22)	83.40% Dec 22	cumulative	March 23 97%
Number of FTE Staff	2768 (Sept 22)	2778 Dec 22	→	